



Qoria Children's Privacy Policy





Privacy Policy for Children

You may be reading this document because our apps have been installed on your computer, tablet or phone. You may also have heard of us at your school.

In this document we will explain what we do and how it may impact the devices you use. We will also explain how we capture, use and share your information.



Who Are We?

We are a Cyber Safety technology provider. We have apps that can be downloaded onto computing devices, smart phones and installed in home and school WiFi networks.

These apps allow parents and schools to monitor and manage some of your online and device activities and allow you to provide feedback and get support. Our apps have been developed so your parents and schools can look after you, support your use of technology and keep you safe online.

What Do We Do?

Function	What we do
Content filtering	Our apps can be installed on computers, tablets, phones and in networks. These apps monitor and manage your internet activity based on the choices of your parents/school. We will log the websites and Apps you access. This data is visible to your school and parents for a limited time.
Location tracking	When installed on tablets and phones our apps can log your device location. This data is visible to the owner of your device, which is usually your parents for a limited time.
Messaging	If enabled by your school, our apps allow you to communicate with your parents and teachers and other students. We log messages sent and received. We store this data for a limited time and make it available to your school.
Device management	When installed on tablets and phones our apps can log the apps installed and removed from your device. We also capture basic device information unrelated to you. This data is visible to your school and parents for a limited time.
Classrooms	When installed on your classroom computer or tablet our apps can capture and show your teachers screenshots and live views of your screens. We store this data for a limited time and make it available to your school.
Safeguarding	When installed on your classroom computer or tablet our apps can log your keystrokes and capture screenshots. If our apps identify high risk activity we will escalate this to your school or parents. Otherwise this data is deleted quickly.
Wellbeing	If enabled by your school our apps can let you provide feedback on your wellbeing and your experiences at school. Your school uses your feedback to develop wellbeing programs and support you.



Who Are We?

Online safety incidents

If our apps identify indicators or serious risk to any individual's safety and wellbeing then we reserve the right to escalate or intervene. What we will do is detailed in our Disclosures Of Harm policy.

Consent

Consent is needed for us to perform our services. We obtain consent for our products to be installed and used on devices and networks from the device or network owner, if you are using their device or network and do not wish to be impacted by our services then you need to talk to them to have our services removed.

Our commitment to data protection

- We will not market services to you.
- We will not share information associated with you with other companies.
- We only ever ask for information that we really need to know.
- We may share information associated with you if required by law or under an agreement with your parents or school.
- We only keep information associated with you for as long as we need it and in accordance with laws.
- We use good practices to keep information safe and secure.

Your rights

We provide our services to your parents or guardian or school and so we do as requested by them and as required by law.

You do have rights and we are committed to you understanding them. These include:

- You have a right to know and ask for copies of what information we collect relating to you.
- You have a right to ask us to stop collecting or storing information relating to you unless we have a legal obligation or legitimate interest in doing so.
- You have a right to tell us if your information is wrong or incomplete and then we must correct it.
- You can complain to us or government agencies about us. Where you exercise your rights we will let your parents/school know.



How To Contact Us

Contacts

For customers within the Australia and New Zealand

e: privacy@qoria.com

m: Qoria Limited, Level 3, 45 St Georges Terrace, Perth WA 6000, AUSTRALIA.

p: +61 1300 687 052

For customers within the United Kingdom:

e: privacy@qoria.com

m: Second Floor, 2 Whitehall Quay, Leeds LS1 4HR, United Kingdom

p: +44(0)113 539 7506

For customers within the United States

e: privacy@qoria.com

m: 10803 Thornmint Rd. San Diego, CA 92127 USA

p: +844 SAFEWEB (844-723-3932)

Changes to our customer policies

We may, from time to time and in our sole discretion, make changes to this policy. We will provide notice to you by email (if you have provided us with one) or when you sign in to your account for the first time after the change.

We will ask you to review and agree to the changes. If you agree to the changes, simply continue using the Products (which will be deemed acceptance of the updated policy). If you object to any of the changes, immediately notify us at the contact information below.



Contact

e: enquiries@qoria.com

Global headquarters
Qoria Limited
Level 3, 45 St Georges Terrace,
Perth WA 6000, Australia.

qoria.com