



Qoria Privacy Policy

List of Sub Processors





School Manager

Pendo Analytics	In-app usage analytics	www.pendo.io	US
Google Authentication	For federated access	www.google.com	US, APAC, UK/EU
Google Looker	Report production	www.looker.com	US, APAC, UK/EU
Google Cloud Platform	Data storage & compute	www.google.com	US, APAC, UK/EU
Datadog	Application logging	www.datadoghq.com	US, APAC, UK/EU
ElasticSearch	Fast searching	www.elastic.co	US, APAC
Cockroach	Highly scalable database	www.cockroachlabs.com	US
Zendesk Chat	Customer support	www.zendesk.com	US, APAC, UK/EU
Mandrill	Sending emails	www.mailchimp.com	US
SnapEngage	Customer support live chat	www.snapengage.com	US, EU/UK
Productboard	In-product user feedback	www.productboard.com	US
Zendesk Live Chat	Customer support live chat	www.zendesk.com	US, APAC, UK/EU

Classwize

Pendo Analytics	In-app usage analytics	www.pendo.io	US
Google Cloud Platform	Data storage & compute	www.google.com	US, APAC, UK/EU
Datadog	Application logging	www.datadoghq.com	US, APAC, UK/EU
ElasticSearch	Fast searching	www.elastic.co	US, APAC
Cockroach	Highly scalable database	www.cockroachlabs.com	US
Productboard	In-product user feedback	www.productboard.com	US
Ably	Livestream data within app	www.ably.com	EU/UK, US
Xirsys	Livestream data within app	www.xirsys.com	US



Linewize Pulse

Amazon Web Services	Data storage & compute	www.amazon.com	APAC, UK/EU, US
Google Analytics	in-app usage analytics	www.google.com	US, APAC, UK/EU
Firebase (Google)	Notifications to users	www.google.com	US, APAC, UK/EU
Apple	Notifications to iOS devices.	www.apple.com	US, EU/UK
Intercom	Chat and email support Product feedback surveys High level analytics	www.intercom.com	US

Smoothwall Monitor/Linewize Monitor

Microsoft Azure	Data storage & compute	www.azure.microsoft.com	UK
Google Cloud	Data storage & compute	www.google.com	US, APAC, UK/EU
Two Hat (Microsoft)	Website categorisation	www.twohat.com	EU
MailJet	Send emails	www.mailjet.com	EU
Auth0	Identity management	www.auth0.com	US
Pendo Analytics	In-app usage analytics	www.pendo.io	US
Zendesk Chat	Customer support	www.zendesk.com	US, APAC, UK/EU
Looker (Google)	Producing customer reports	www.looker.com	US, APAC, UK/EU
CPOMS (if configured)	Monitor events exchange	www.cpoms.co.uk	UK
MyConcern (if configured)	Monitor events exchange	www.thesafeguardingcompany.com	UK
TeamSOS (if configured)	Monitor events exchange	www.teamsos.co.uk	UK
Assembled	WFM management	www.assembled.com	US

Smoothwall Filter/Cloud Filter

Microsoft Azure	Data storage & compute	www.azure.microsoft.com	UK
MailJet	Send emails	www.mailjet.com	EU
Split.io	Code management	www.split.io	US



Smoothwall Record Manager

Pendo Analytics	in-app usage analytics	www.pendo.io	US
OVH	Data storage & compute	www.ovhcloud.com	EU
Datadog	Application logging	www.datadoghq.com	US, APAC, UK/EU
Microsoft Azure	Data storage & compute	www.azure.microsoft.com	UK
MailJet	Send emails	www.mailjet.com	EU
Auth0	Identity management	www.auth0.com	US
Zendesk	Customer support	www.zendesk.com	US, APAC, UK/EU
Google charts	Producing customer reports	www.google.com	UK
Loom	Support videos	www.loom.com	US, EU/UK
Heap	Usage analytics	www.heap.io	EU/UK, US
Redstor	Database backup	www.redstor.com	UK
PDFcrowd	PDF generation for reports	www.pdfcrowd.com	EU
DocRaptor	PDF generation for reports	www.docraptor.com	US
Wonde	School SIS	www.wonde.com	UK
AzeusCare	Exchange case management	www.azeuscare.co.uk	UK
Clickatell	Sending SMS messages	www.clickatell.com	EU

Smoothwall On-Premise

Microsoft Azure	Data storage & compute	www.azure.microsoft.com	UK
MailJet	Send emails	www.mailjet.com	EU
Split.io	Code management	www.split.io	US
rsync.net	Backup storage	www.rsync.net	UK



eSafe

iomart	Data storage & compute	www.iomart.com	UK
Auth0	Identity management	www.auth0.com	US

Online Safety Hub

Amazon Web Services	Data storage & content provision	www.amazon.com	EU
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DX (Digital Experts Academy)

eFront	Data storage & content provision	www.efrontlearning.com	UK/EU, US
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CIPAFilter

Zendesk	Customer support	www.zendesk.com	US, EU/UK, AUS
Hubspot	Customer support and relationship management	www.hubspot.com	US, EU/UK

NetRef

Amazon Web Services	Data storage & compute	www.amazon.com	EU
Pendo Analytics	In-app usage analytics	www.pendo.io	EU
DataDog	Application logging	www.datadoghq.com	US, APAC, UK/EU
Hubspot	Customer support and relationship management	www.hubspot.com	US, APAC, UK/EU
Zendesk	Customer support	www.zendesk.com	US, APAC, UK/EU
SnapEngage	Customer support	www.snapengage.com	EU/UK, US



Qustodio

Zendesk	Customer support	www.zendesk.com	US, APAC, UK/EU
Amazon Web Services	Data storage & compute	www.amazon.com	EU
Braze, Inc.	User Experience	https://www.braze.com	EU/UK, US
Chargebee, Inc.	billing and payment services	https://www.chargebee.com	EU
Chart.io	Data analysis to provide and improve the service	https://chartio.co	EU
Cleverbridge, Inc.	Provide billing services	https://www.cleverbridge.com	EU/UK, US
Mailchimp - The Rocket Science Group LLC d/b/a Mailchimp)	Mail marketing services	https://mailchimp.com	EU
PayPal, Inc.	Provides billing service "Braintree"	https://www.braintreepayments.com	EU
Segment.io	Provides Customer Data Platform	https://segment.com	US
Stripe, Inc.	Provides payment services	https://stripe.com	EU

Customer Support

Zendesk	Customer support	www.zendesk.com	US, APAC, UK/EU
Hubspot	Customer support and relationship management	www.hubspot.com	US, APAC, UK/EU
Churn Zero	Customer support and relationship management	www.churnzero.com	EU/UK, US



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